PINK CERTIFICATION

This certifies that

Dexon Software

has achieved PinkVERIFY® Certified status on
12 processes for DEXON BPM

PinkVERIFY® Certified

Certified Until August 2, 2027

David Ratcliffe
President
Pink Elephant

Pink Elephant

5575 North Service Road, Suite 200
Burlington, Ontario L7L 6M1
Canada

Telephone: 905-331-5060
Toll Free: 1-888-273-PINK
Fax: 905-331-5070

www.pinkelephant.com

August 5, 2026

Re: DEXON BPM – PinkVERIFY® Certified

To Whom It May Concern:

This letter is to confirm that DEXON BPM has passed the PinkVERIFY-certified assessment. Accordingly, this tool has been officially certified as Integrated IT Service Management-compatible by Pink Elephant, the world's leading IT service management (ITSM) education and consulting provider.

An accredited Pink Elephant IT management consultant has assessed and confirmed the compatibility of DEXON BPM in the following ITSM processes:

- AI Capability
- IT Asset Management
- Change Management
- Configuration Management
- Incident Management
- Knowledge Management
- Performance and Improvement Management
- Problem Management
- Request Management
- Service Catalog Management
- Service Desk
- Service Level Management

The PinkVERIFY-certified logo is the stamp of approval issued by Pink Elephant for service management tools that meet the minimum functional criteria for each respective ITSM process. Dexon Software is authorized to use the PinkVERIFY-certified logo to denote the number of certified ITSM processes until August 2, 2027. The product appears in the toolsets' section of Pink Elephant's PinkVERIFY-certified webpage at www.pinkelephant.com.

Sincerely,

David Ratcliffe
President
Pink Elephant